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In accordance with The Independent Schools Standards Regulations, Bromsgrove School<sup>1</sup> is required to publish the number of complaints registered under the formal complaints procedure during the preceding school year.

In the academic year 2022-23, the following complaints were received under the formal complaints procedure:

Bromsgrove Pre-Preparatory School	0
Bromsgrove Preparatory School	0
Bromsgrove Senior School	2
Winterfold House School	1

September 2023

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<sup>1</sup> Bromsgrove School incorporates the Pre-Preparatory, Preparatory and Senior Schools, and Winterfold House School